

## Desktop Optimisation Application Services

### *Application Remediation Services*

Treatment of applications is one of the most critical elements that must be planned in advance of any desktop upgrade. Windows 7 introduces similar application compatibility requirements to those of Windows Vista. For clients who have remained on Windows XP, this work must be done either prior to upgrade or as a parallel project to the Windows 7 design. Application Remediation Services include;

- Application identification and classification into tiers
- Consolidate application versions where appropriate
- Inventory, assess and prepare applications through Application Compatibility tool testing
- Packaging of applications for automated delivery via Microsoft System Centre Configuration Manager or similar application

Note that applications extend beyond traditional user applications. Application remediation services extend to hardware and device drivers that are already deployed in the environment.

### **In Scope**

- Identify current applications deployed in the environment
- Classification of applications into Tiers (if not already)
- Application testing with the Application Compatibility Toolkit
- Sociability testing on a sample Windows 7 build
- Repackaging of applications into .MSI for automated deployment (in core build or via SCCM)

### **Out of Scope**

- Anything that is not specifically within the scope section of this service

### **Deliverables**

- Application tier, SLA and support structure
- Application testing results
- Windows Installer Package (MSI) and Transforms as appropriate
- Package Documentation

**For more information or to take advantage of our Desktop Optimisation State Assessment, talk to your Data#3 Account Manager, or call 1300 23 28 23.**

